



AQUADIVER
Platja d'Aro

PROTOCOL FOR ACTION AGAINST THE AFFECTIONS OF CORONAVIRUS SARS-CoV-2.

TO ENJOY THE VISIT TO THE WATER PARK, FOLLOW THESE TIPS.

STAY SAFE & ENJOY!

1. If before visiting us you show symptoms of the disease (more than 37.50° C fever, dry cough, fatigue, sore throat, headache ...), postpone your visit to Water World or Aquadiver
2. Respect at all the times the safety distance of 2 meters respect to other customers. Follow the signs with the indications of separation of 2 meters In the different accesses to the areas of purchase of tickets, lockers rental, to the aquatic attractions... etc. as well as directions from park staff.
3. Purchase the ticket online. You can find the best deals in the ticket purchase section. Buying a ticket online is the cheapest, fastest and safest way to get to the park. With your ticket purchased online, go directly to the access turns to the site and enjoy the park. Once inside the park, use contactless payment systems (credit cards, smart phones...) whenever you can.
4. We recommend that you minimize the use of changing rooms and enter the park in a bathing suit.
5. Use the hydro alcoholic solution dispensers you will find in the park, and wash your hand often with soap and water in the toilets.
6. Respect at all times the maximum capacity of swimming pools, lakes, changing rooms, toilets and the park shop. You will find these maximum gauges marked in each of the zones.
7. Do not use loungers until park staff tells you they are disinfected and you can use them.
8. Follow these tips and enjoy the park safely. **Stay safe & enjoy!**

AQUADIVER. PROTOCOL FOR ACTION AGAINST THE AFFECTIONS OF CORONAVIRUS SARS-CoV-2.

For Aquadiver, the health and safety of all its customers, employees and collaborators is the absolute priority. For this reason, we have drawn up this action protocol which aims to establish what measures must guarantee the health of customers, employees and collaborators during the period of opening to the public of the water park in the current situation caused by the SARS-CoV-2 coronavirus pandemic. The protocol will be adapted in a flexible and evolving way, permanently incorporating the improvements and updates that are detected. This protocol, as well as all its updates, can be consulted by everyone on the park's website.

The Aquadiver water park in Platja d'Aro, **an outdoor leisure park**, has an area (usable area) of **85,000 m²**. The waters of its bathing areas (wave pools, lakes, children's areas, slide receptions ... etc) as well as the water that circulates through all the attractions, is treated with hydrochloric acid and sodium hypochlorite (s' attach product specifications), which are injected into the water by means of semi-automatic pumps in order to comply with the sanitary parameters established in DECREE 95/2000, of 22 February, which establishes the sanitary regulations applicable to swimming pools for public use. According to the World Health Organization (WHO), keeping chlorine levels free + = 0.5-1 mg / l as well as proper pH regulation between 7.2 and 7.6 ensures effective water disinfection.

In the REPORT ON THE TRANSMISSION OF THE SARS-CoV-2 IN BEACHES AND SWIMMING POOLS, it elaborated the Superior Council of Scientific Research (CSIC) on May 5, 2020, on page 13/17 of the same, it says: << **The recommendations of the CDC The USA (CDC, 2020b) for water park managers summarize in keeping swimming pools adequately clean and disinfected (1-10 ppm of free chlorine or 3-8 ppm of free bromine and pH between 7.2 and 8)**. These operations of operation, maintenance and disinfection (with chlorine or bromine) of the swimming pools must be capable of inactivating the SARS CoV-2 based on the knowledge that is currently available. >>

The capacity of the park, which is limited to 4,900 people each season, is reduced by 50% in the protocol, from 4,900 to 2,450 visitors. If the authorities, at the time of the reopening of the water park on June 07, 2021, decreed a greater reduction in capacity, the 50% reduction criterion would be modified in order to comply with the dictates of the

authorities. **This reduction in capacity, given the size of the park, must ensure social distancing, a major measure that, together with others related to extreme hygiene and disinfection measures, must prevent the spread of preventive measures of the SARS-CoV-2 coronavirus.**

1. Measures of social distancing.

The first block of measures is aimed at maintaining the necessary social distance during the visit to the park, which guarantees the spread of the disease in a preventive way.

One of the objectives of this protocol is to prevent congestion from occurring in an orderly manner. In addition to the significant reduction in the general capacity of the park and the swimming pools, lakes, changing rooms, toilets, terraces, shop ... etc **(maximum capacity and any other important information will be marked at each point, visual and auditory signaling will be enabled with instructions and recommendations to customers, own staff and collaborators)** and the advantage of its great extension, other measures to be taken will be:

1.1. Access to the ticket area is, as mentioned, through labyrinths. Throughout the route, from the beginning of the labyrinth to the ticket sales area, the safety distances of 2 m will be marked on the pavement, which customers must respect between them. Park staff will ensure that this safety distance is respected at all times.

The park will encourage in a very special way the **sale of tickets online** with direct access to the entrances to the entrance through a mobile terminal, **without the need for any kind of contact with park employees.**

The use of electronic payment systems (credit cards or other contactless systems) will be encouraged throughout the venue (not just ticket sales), asking customers to always avoid making cash payments.

1.2. Locker rental area.- Locker rentals at Aquadiver are done at the Souvenir Shop. The safety distances of two meters between customers will be established. The park has a total of 330 lockers for those customers who want to store their belongings, an amount that, even with the usual maximum occupations, is never insufficient to meet all demand. By reducing the capacity, social distancing in the use of lockers can be guaranteed. Park staff will ensure that social distancing in the use of lockers is maintained at all times.

1.3. Souvenir shop.- Capacity will be limited and access to the souvenir shop will be controlled, always safeguarding the safety distances between customers.

1.4. Restaurant areas.- Aquadiver only has catering points in open spaces: all catering areas are located on terraces, open spaces in the open air or under porches that are also open to the outside. The number of tables and chairs will be reduced by 50% to ensure social distancing between customers. The access distances to the order points will respect the security distances between customer and customer.

1.5. Sanitary blocks.- The access to all the sanitary blocks located in different points of the park **will be made in such a way that the social distance is respected**. The number of urinals needed to ensure the distance between people at all times will be disabled. Park staff will ensure this. Maximum capacity will be limited.

1.6. Changing rooms.- It **is recommended to minimize the use of changing rooms** and enter the park already in a bathing suit. Access to the changing rooms will be made **in a way that respects social distancing**. Capacity will be limited. Park staff will ensure this.

1.7. Attractions.- The safety regulations for the use of water attractions already provide for the safety distance between one client and the next (to avoid collisions between them). What will be done is to mark on the pavement of access to the attractions the distance of 2 m between customers. The fact that most of the attractions are accessed with a labyrinth facilitates the **establishment of distances in a way that respects social distancing**. Park staff will ensure this. However, extreme vigilance will be taken so that no user begins to descend a slide until the immediately previous user has left the finish area, and in those attractions with multi lanes, only the lanes that allow the distance between users.

Aquadiver has eighteen water attractions plus six swimming pools, which, added to the large extent of the park, allows the dispersion of customers that facilitates their social distancing.

1.8. Lakes and swimming pools.- **The capacity of lakes and swimming pools will be limited according to their surface area, reducing the capacity by more than 50%** with respect to what is established in Decree 165/2001, of 12 June, amending the Decree 95/2000, of 22 February, establishing the health regulations applicable to public

swimming pools and Decree 95/2000, of 22 February, establishing the health regulations applicable to swimming pools of public use (DOGC no. 3092, of 6.3.2000), decrees that aim to guarantee that the conditions of the swimming pools of public use do not have a negative effect on the health and the well-being of the people users. Thus, the current rule that *"the number of bathers will be calculated at the rate of two for every five square meters of sheet of water"*, with this protocol will become **one swimmer for every four square meters of water sheet**. Access to the lakes and pools of the park to limit capacity will be controlled by park staff, in addition to indicating the maximum capacity in each case and in each pool in each case.

1.9. Sunbeds and solariums.- The sunbeds will be placed in such a way that they respect the minimum distance between them of 2 meters. Once they have been used by a customer, they will be cleaned and disinfected before they can be occupied by someone else.

2. Cleaning and disinfection measures.

The second block is aimed at **extreme cleaning and disinfection** of the water park.

The general **disinfection of the establishment will be carried out on a daily** basis by staff maintenance staff, using the products recommended by the WHO: Sodium hypochlorite at 0.5% (equivalent to 5,000 ppm) for the disinfection of surfaces.

In parallel to this daily work of general disinfection of surfaces, water park staff will carry out the continuous **disinfection of critical spaces** such as sanitary blocks, restoration areas (bars, counters, tables and chairs), and locker rooms mainly.

At all critical points such as the entrance to the park, the sanitary blocks, in the restaurant areas as well as in all the attractions, **antiseptic hand sanitizer dispensers with approved products will be placed**.

The control of the levels of chlorine and pH of the waters of the water park will be increased, happening of the two controls that were done habitually, to three daily controls, with the aim of maintaining in the maximum allowed levels the concentrations of chlorine of waters of the pools.

In addition to the staff specifically dedicated to cleaning and disinfection, all other water park staff will actively and constantly participate in the task of cleaning and disinfecting areas close to their workplaces, helping to achieve a safe environment for customers and for themselves.

3. Water park staff protection measures: personal protective equipment.

All water park staff will receive training as well as general as well as specific information on how to act to prevent contagion. Park staff will have personal protective equipment (PPE) aimed at preventing the spread of SARS-CoV-2 coronavirus. They will therefore be provided with protective masks and trained in how to use them. The park staff will be warmed up daily before the start of the working day so that if they show symptoms of fever they will return home before starting their working day at the water park.

4. Other measures. Restoration points.

The offer of restoration of the park will be limited in order to guarantee the maximum security of the clients. The kitchens and the self-service restaurants will remain closed, and only will open those points with a basic offer that allows the fulfillment of the protocols of security with the highest standards. The limited restoration offer of the park, therefore, will ensure that the products sold are disinfected one by one before moving to the service areas. Specifically, the catering offer will consist of fast food menus (burgers and hot dogs), chips, drinks and ice cream. The full menu of catering products that the park will offer will be published on its website.

Annex 1. Capacities.

The reduction of the maximum capacity of the water park as well as of the different spaces, aims to facilitate the maintenance of social distancing, the most important measure to prevent the spread of the SARS-CoV-2 coronavirus.

Maximum capacity of the water park. It is reduced by 50%. Going from 4,900 to 2,450 visitors.

Capacity of lakes and swimming pools:

Onades swimming pool (surface 1,500 m²): 375 people.

Lake Aventures (surface 680 m²): 170 people.

Children's lake (surface 380 m²): 95 people.

Hydrotherapy pools (surface 36 m²): 9 people.

Rock House (surface 260 m²): 65 people.

Fun Temple (surface 1,100 m²): 275 people.

Capacity terraces restaurant points:

The Beach Club: 92 people.

Harvey's Old BBQ: 88 people.

Copacabana restaurant: 100 people.

Pacific bar: 70 people.

Capacity of sanitary blocks (WC):

Entrance area: 3 people women's block and 3 people men's block.

BBQ area: 2 people block women and 2 people block men.

Dressing room capacity: 7 people women's block and 7 people men's block.

Shop capacity: 6 people.